

Terms & Conditions

These terms and conditions, and all Returns and Delivery Policies, will apply to your purchase of any product from the TrendyKurti website and form a legally binding contract between you and TrendyKurti. Your acceptance of the terms and conditions is given when you purchase goods from us.

General

The terms and conditions may change throughout time. Access to this website is permitted on a temporary basis, and we reserve the right to withdraw or amend our services without notice. We will not be liable if for any reason this Website is unavailable at any time or for any period. This Website also contains links to other websites, which are not controlled by TrendyKurti and accepts no responsibility for them or for any loss or damage that may arise from your use of them.

You are responsible for the confidentiality of your login details, password and all other information provided.

Quality & Care

All of our items must pass a thorough quality checking process before they are deemed suitable for retail. In the unlikely event of a manufacturing defect, please report to care@trendykurti.in with sufficient information and evidence, inclusive of images and proof of purchase. Upon receipt we will investigate the matter and determine whether the fault was due to poor use, lack of care, wear and tear or a genuine manufacturing defect. Contact must be made within 30 days upon receiving the product. The matter will thereafter be referred to our Support Team who will provide you with a solution based on the circumstances surrounding the related transaction.

If for any reason, important information related to the handling and care of your product is missing, i.e wash care labels, woven labels, etc, please email us at care@trendykurti.in to request for this information. We cannot be held responsible for any activity undertaken by the customer without consulting TrendyKurti which may result in damage to the product due to not following care instructions and guidelines usually present on each item's wash care label.

Products

Please consider that buying products over the Internet provides a different shopping experience to buying instore. We have made every effort to display as accurately as possible the colors of our products. However, as the actual colors you see will depend on your monitor settings, we cannot guarantee that your monitor's display of any color will accurately reflect the color of the product on delivery, and we cannot be held responsible for differences which appear as a result of the aforementioned point. All measurements are approximate, but every effort is made to ensure they are as accurate as possible. We will take all reasonable care to ensure that all details, descriptions, and prices of products appearing on the website are correct at the time when the relevant information is fed into the system.

Also, note due to the nature of manufacturing, all lengths stated are approximate and variations of/up to 1 inch may occur. However, if we discover an error in the price of any goods that you have ordered, we will inform you of this as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you, we will treat the order as cancelled. If you cancel, and you have already paid for the goods, you will receive a full refund.

Pricing & Availability

Prices are subject to change without notice. Prices are inclusive of GST (where applicable). Delivery costs will be charged in addition; such additional charges are clearly displayed where applicable and included under 'Total Cost'. All Goods are subject to availability and by the time your order is about to be shipped, if it is no longer available, we may not be able to supply you with the same. We reserve the right to refuse an order. Non acceptance of an order may result from any of the following causes: the product is no longer available or out of stock, our inability to obtain authorization of payment, the identification of an error in the product information etc. If we find any problem with your order, we will contact you regarding the same.

Payment Method

We accept payments from all major debit and credit cards. All transactions are securely processed on TrendyKurti's server using a verified SSL certificate ensuring that all data provided is encrypted. TrendyKurti does not store any debit/credit card information.

Prohibitions

You must not misuse this Website, commit or encourage a criminal offence; transmit or distribute a virus, Trojan, worm, or post any other material which is malicious, technologically harmful, in breach of confidence or in any way offensive or obscene; cause annoyance to other users; send any unsolicited advertising or promotional material. TrendyKurti will report any such breach to the relevant law enforcement authorities and disclose your identity to them. We will not be liable for any loss or damage caused by a distributed DenialOfService attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of this Website or to your downloading of any material posted on it, or on any website linked to it.

TrendyKurti reserves the right to close accounts if any user is seen to be attempting to disrupt our services in any way.

Our Contract

When you place an order, you will receive an acknowledgement email confirming receipt of your order; this email will only be an acknowledgement and will not constitute acceptance of your order. A contract between us will not be formed until we send you confirmation by email stating that the goods that you have ordered have been dispatched to you. Only those goods listed in the confirmation email sent at the time of dispatch will be included in the contract formed.

Discount Codes

Discount codes may be offered to account holders from time to time; such codes may be applied on purchases made through that particular account to which the discount code was offered and registered.

Complaints

We value customer satisfaction. Please contact us at care@trendykurti.in should you have any complaints or comments.

Ethical Sourcing Policy

TrendyKurti recognizes its obligation to ensure that suppliers are operating ethically. We expect our suppliers to consistently provide an environment that protects their employees' health and safety and basic human rights. All suppliers are expected to comply with their national employment laws and regulations.

